

# NRCIL

## Your Disability Rights and Resource Center

### Services Satisfaction Survey

	Always	Usually	Sometimes	Never
Do you feel in control of the services you need?				
Do NRCIL staff members spend enough time with you?				
Are you satisfied with the services you received at NRCIL?				
Do NRCIL staff show respect for you, your choices and your personal things?				
Do you feel safe at NRCIL?				
Do NRCIL staff members listen carefully to you?				
Do NRCIL staff members show interest in your questions and concerns?				
Do NRCIL staff members explain things in a way that is easy to understand?				
How often do NRCIL staff members encourage you to ask questions?				
Do NRCIL staff members answer all your questions to your satisfaction?				
Have you been able to get an appointment in a timely manner?				
Has your Advocate cancelled appointments with you?				

What program or programs at NRCIL did you use? \_\_\_\_\_

Comments or concerns: \_\_\_\_\_